



PRIVACY STATEMENT

This policy is applicable to all legal EU entities of Team Industrial Services (“Team”), headquartered at:

Oostsouburgseweg 20
4382 NH Vlissingen
the Netherlands

P: +31 (0)118 485800

E: info.nl@teaminc.com

and to our website: <https://www.teamindustrialservices.com>.

In general, it will also be applicable to all communication that is being used.

To be able to provide you with our outstanding services, it is necessary for Team to use personal data. Team respects people’s privacy and strives to be fully compliant to the General Data Protection Regulations.

1. Use and collect personal data

Team will make use of personal data from (potential) customers and suppliers in order to be able to come to – or to execute - a (potential) agreement. The legal base to process personal data according the GDPR is the performance of a contract to which the data is subject . This applies to all parties that will buy and/or deliver services, means, materials and/ or (human) resources from/to Team.

Team will use personal data, for – but not restricted to - :

- receiving or sending tenders / offers
- determination of work methods / product specifications
- planning / scheduling
- delivery and execution of service and /or products
- receiving services or products
- placing orders
- sending or paying invoices
- communication about executing the agreement in general.

Personal data that Team will be trusted with, will be restricted to the most necessary application, such as– but not restricted to - : name, telephone number, e-mail address and location’s address.

One cannot be obliged to share personal data with Team, however, Team cannot guarantee that the (potential) agreement can be executed to full satisfaction in case of lacking applicable personal data.

2. Sharing or selling to other parties

2.1 *Third parties*

In order to perform an agreement with a vendor or buyer , Team might have to share personal data cross-border in- and outside the EU. If the residential country of vendor or buyer is not listed by the GDPR, Team will seek contractual agreement on secured data processing .



2.2. *IT Server*

To store vendor - and purchase admin, Team will use an IT server. Because personal data might be a part of this admin, data might be shared with the IT server provider.

2.3 *Selling to third parties*

Team will **not** sell personal data to any party for any kind of reason.

3. Infrastructure

Team uses a secured infrastructure that applies to the rules and regulations of the AVG. Access to this infrastructure is based upon “need to know”. The network is protected against attacks, and the network will be constantly monitored and logged to detect deviations or suspicious activities. For information on our specific security measures, you can contact our headquarters at +31 118 485800, and ask for our IT department.

4. Visit our premises

4.1 *Registration*

Compliant to ISO 90001, Team must register personal data to identify visitors of our premises. According to ISO norms, Team will have to store and keep this information for three years. This information will not be used for other means.

4.2 *Camera surveillance*

Cameras can be found in or outside our buildings. Records will only be checked in case of a specific situation (for example; accident). Records will be kept for four weeks and will be automatically removed.

5. Data retention

Team does not store personal data longer than necessary to achieve the purposes for which personal data is collected, and adheres to the applicable laws and regulations regarding retention periods.

6. Rights

6.1 *Your personal data*

Regarding your personal data, you have the right to ask for your data, let it be corrected or removed.

6.2 *Withdraw consent*

If given your consent for using personal data, you have the right to withdraw your consent at any time.

6.3 *Obtain*

You have the right to obtain your personal data from Team at any time, for example when you want to transfer your data.

6.4 *Complaints*

In case you think Team is not using your personal data legally right, or violates law, rules or regulations on purpose, you can turn to Team’s Data Protection Officer or to the Dutch DPA www.autoriteitpersoonsgegevens.nl/en

6.5 *Questions*

Turn to our Data Protection Officer EU with questions: *Ms. Mara Oele*

P: +31 (0)118 485800

E: mara.oele@teaminc.com